



Terms & Conditions – Heterodyne Limited

Last updated: 12 July 2026

1. About us

These Terms & Conditions (“Terms”) govern your use of the website operated by Heterodyne Limited (“Heterodyne”, “we”, “us”, “our”).

- Company name: Heterodyne Limited
- Registered office: 7 Bell Yard, London WC2A 2JR, United Kingdom
- Incorporation: England and Wales
- Email: info@heterodyne.co.uk

By using our website, you agree to these Terms. If you do not agree, you must not use the site.

2. Purpose of this website

Our website provides general information about Heterodyne and our AI-powered grid-modelling tools.

The content on this site:

- Is for general information only;
- Does not constitute technical, engineering, legal or other professional advice; and
- Does not form part of any contract unless expressly stated otherwise.

Any products or services we provide are subject to separate written agreements.

3. Use of the website

You agree that you will:

- Use the site only for lawful purposes;
- Not attempt to gain unauthorised access to the site, its servers or any connected systems;
- Not introduce viruses, malware or other harmful material;
- Not use the site in a way that could damage, disable or impair it or interfere with others' use.

We may suspend or withdraw access to the site, or any part of it, at any time without notice.

4. Intellectual property

Unless otherwise stated, all content on this website is owned by or licensed to Heterodyne. This includes:

- Text, graphics, diagrams and images;
- Logos, trade names and branding;
- Layout, design and underlying code.

All rights are reserved.

You may:

- View and temporarily store pages for personal or internal business use;
- Print or download extracts for your own non-commercial use, provided you do not modify them and you acknowledge Heterodyne as the source.

You must not:

- Reproduce, distribute, modify, publish, or create derivative works from any part of the site without our prior written consent;
- Use any content for commercial purposes without a written licence from us.

5. No warranty

While we aim to keep the information on this site accurate and up to date, we:

- Make no representations, warranties or guarantees, whether express or implied, that the content is complete, accurate or current;
 - Do not promise that the site will always be available, uninterrupted or error-free;
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- Do not guarantee that the site is free from bugs, viruses or other harmful components. Any reliance you place on information on this site is at your own risk.

6. Limitation of liability

Nothing in these Terms excludes or limits any liability that cannot be excluded or limited under applicable law (including liability for death or personal injury caused by negligence, or for fraud or fraudulent misrepresentation).

To the fullest extent permitted by law:

- We exclude all implied conditions, warranties, representations or other terms that may apply to the site or any content on it;
- We will not be liable for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty or otherwise, even if foreseeable, arising out of or in connection with:
 - Use of, or inability to use, the site; or
 - Use of or reliance on any content displayed on the site.

In particular, we will not be liable for:

- Loss of profits, revenue, business or contracts;
- Loss of anticipated savings;
- Loss of data or goodwill;
- Any indirect or consequential loss or damage.

7. Third-party links

Our website may contain links to third-party websites or resources. These links are provided for information only.

We have no control over the content or availability of those sites and are not responsible for:

- Any content, products or services on or available from them; or
- Any loss or damage that may arise from your use of them.

You should review the terms and privacy information of any third-party sites you visit.

8. Privacy and cookies

Our use of personal data and cookies is explained in our:

- Privacy Policy; and
- Cookie Policy.

Please read those documents carefully, as they form part of these Terms.

9. Changes to these Terms

We may update these Terms from time to time. Any changes will be posted on this page with an updated "Last updated" date.

By continuing to use the site after changes are posted, you agree to the revised Terms.

10. Governing law and jurisdiction

These Terms, and any dispute or claim arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims), are governed by and construed in accordance with the laws of England and Wales.

The courts of England and Wales will have exclusive jurisdiction over any such dispute or claim.

11. Contact us

If you have any questions about these Terms, please contact:

Heterodyne Limited

Email: info@heterodyne.co.uk

Registered office: 7 Bell Yard, London WC2A 2JR, United Kingdom